

MODULE 1: RESIDENT INTERVIEW



Healthy Housing Solutions^{INC.}

CONDUCT A RESIDENT INTERVIEW



Explain the purpose of the resident interview/environmental history.



Practice conducting a resident interview.



Identify and use appropriate assessment approaches and tools.



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SELF ASSESSMENT

MODULE 1 - RESIDENT INTERVIEW

- List at least 5 issues that should be discussed during the resident interview.
- Identify 3 key decisions that need to be made once it is determined that a home assessment is appropriate.
- Identify 2 “social service” needs that may be discovered during a resident interview.



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FEDERAL HEALTH PRIORITIES

Healthy People 2020 Objectives

- ↓ Blood lead levels in children
- ↓ pesticide exposures
- ↓ indoor allergen levels
- ↑ homes with operating radon mitigation system
- ↑ new single family homes with radon-reducing features
- ↓ lead-based paint or related hazards in homes
- ↓ units with moderate or severe physical problems



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HOME ASSESSMENT = RISK ASSESSMENT

Identifying hazards

Assessing exposure

Figuring out risk



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WHY DO WE START WITH
PEOPLE?

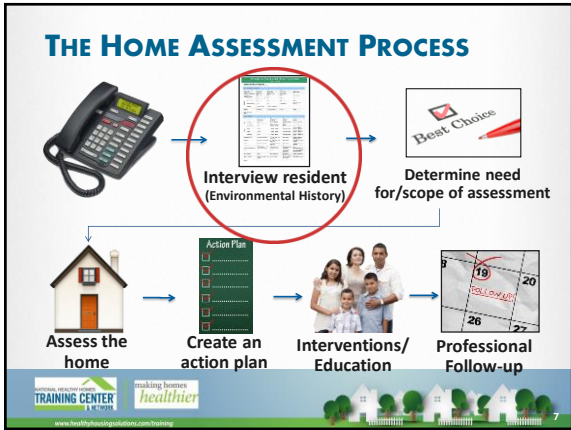
WHAT ARE THE
COMMUNICATION CHALLENGES
AND STRATEGIES?

HOW DO WE START WITH THE
RESIDENT?



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SMALL GROUP EXERCISE (3): EVALUATE INTERVIEW & ASSESSMENT TOOLS



- Working in small groups, familiarize yourself with the 3 interview & assessment forms in your manual. PEHA, HEAL, CMH
- Briefly identify the pros and cons of each.
- Discuss and decide on the most appropriate interview tool for your purposes.
- Be prepared to explain your decision.



SMALL GROUP EXERCISE (4): VIRTUAL RESIDENT INTERVIEW



- Working in small groups, critique the resident interview, looking for strengths as well as things that could be done differently.
- Information will be provided via video, slides and narratives from the instructor. Remember to take notes as needed.
- Use the PEHA form (from the previous exercise) to document identified observations or concerns.



RESIDENT INTERVIEW: INTRODUCTIONS

[Launch Introductions video](#)



RESIDENT INTERVIEW: BASEMENT

Include Narrative

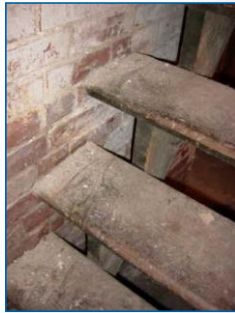


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RESIDENT INTERVIEW: BASEMENT



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RESIDENT INTERVIEW: EXTERIOR



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RESIDENT INTERVIEW: EXTERIOR



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RESIDENT INTERVIEW:

No video, just listen.



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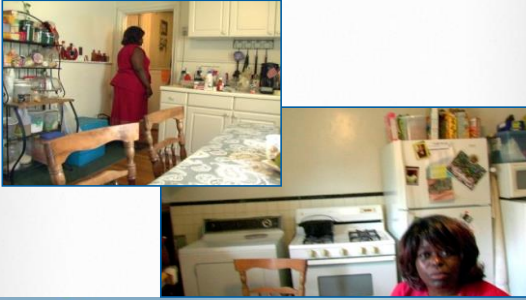
RESIDENT INTERVIEW: KITCHEN

[Launch Kitchen video](#)



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RESIDENT INTERVIEW: KITCHEN



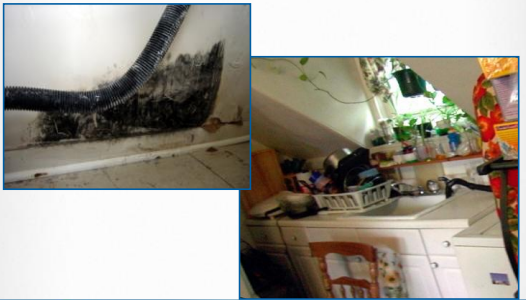
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RESIDENT INTERVIEW: KITCHEN



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RESIDENT INTERVIEW: KITCHEN



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RESIDENT INTERVIEW: KITCHEN



RESIDENT INTERVIEW: KITCHEN



RESIDENT INTERVIEW: KITCHEN



RESIDENT INTERVIEW: LIVING ROOM

[Launch Living Room video](#)



RESIDENT INTERVIEW: LIVING ROOM



RESIDENT INTERVIEW: LIVING ROOM



RESIDENT INTERVIEW: LIVING ROOM



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RESIDENT INTERVIEW: GENERAL

NO VIDEO, JUST LISTEN...

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RESIDENT INTERVIEW: BEDROOM AND BATHROOM

[Launch Bedroom video](#)

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RESIDENT INTERVIEW: BEDROOM



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RESIDENT INTERVIEW: BEDROOM



Include narrative...

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RESIDENT INTERVIEW: BEDROOM



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RESIDENT INTERVIEW: BATHROOM

Include narrative...



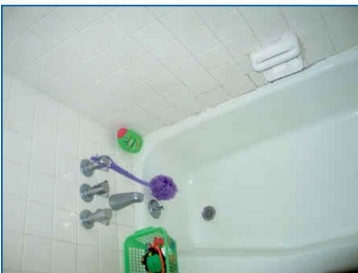
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RESIDENT INTERVIEW: BATHROOM



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RESIDENT INTERVIEW: BATHROOM



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RESIDENT INTERVIEW: MEDICATION REVIEW AND WRAP-UP

[Launch Wrap-up video](#)

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THINK BEYOND THE FORMS...

- Resident habits
- Resident concerns
- Social service needs
- Environmental concerns



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WHERE DO WE GO FROM HERE? DETERMINE LEVEL OF ASSESSMENT

- **Basic**- Visual assessment, healthy home education
- **Intermediate** - Visual assessment, healthy home education, environmental measurements
- **Comprehensive** - Visual assessment, healthy home education, basic and/or advanced environmental measurements. Sampling and lab analysis may be included.



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