

MODULE 5 EDUCATE RESIDENTS

Healthy Housing
Solutions™



EDUCATE RESIDENTS



Prioritize information to be shared based on housing and health concerns.



Select audience-appropriate materials.



Practice communication strategies.



Brainstorm ways to grow your program.



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HEALTHIER



SELF ASSESSMENT

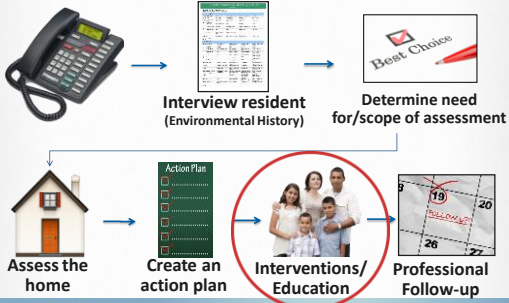
MODULE 5 - EDUCATE RESIDENTS

- Name the most important factors in inspiring trust and credibility.
- Name the final step in the assessment process, before closing out a client.

TRAINING CENTER
HEALTHIER



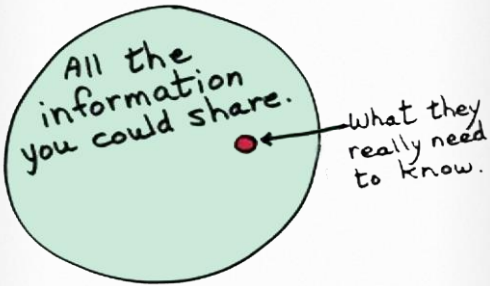
THE HOME ASSESSMENT PROCESS



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making homes healthier

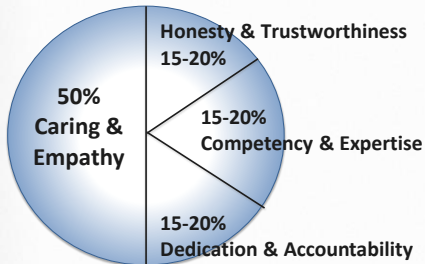
AUDIENCE APPROPRIATE



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FACTORS THAT INSPIRE TRUST AND CREDIBILITY



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WHAT IS EMPATHY?

Launch Empathy video
https://www.youtube.com/watch?v=cDDWvj_q-o8

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EDUCATION

- Begins at the beginning and ends at the end!
- Takes many forms: verbal, written, sign-language, pantomime
- Goes hand-in-hand with communicating assessment results
- Should be aligned with agency policy on how assessment results are delivered

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IN-HOME EDUCATION

- Find teachable moments:
 - ◆ Visual walk-through of home
 - ◆ One-on-one education
- Keep information relevant and accessible
- Explain relationships between hazards and health
- Answer questions
- Schedule follow-up to deliver assessment results

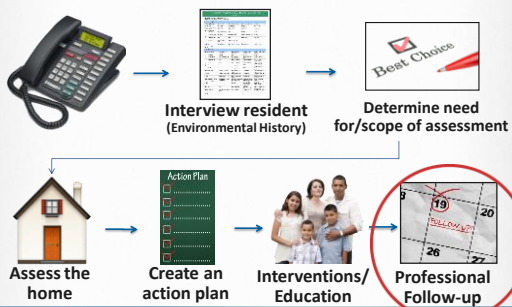
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HEALTHY HOUSING KIT WHAT'S IN YOUR BAG?

- Demonstration Kit
- Items to leave with the Resident



THE HOME ASSESSMENT PROCESS



FOLLOW UP & PROJECT CLOSEOUT

- Determine what follow-up is needed
 - Check your logic model
 - Funding/reporting
 - What format the follow-up should take
 - Is it possible?
- How many follow-ups
 - Frequency
 - With whom?



EXERCISE 12: GROW YOUR PROGRAM
REVISIT EXERCISE 1 (INTRO MODULE)

Considering all you've learned, how might you expand your current healthy homes program?

- New services
- New residents
- New partners
- New contractors and/or volunteers



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Exercise 1 Part 2

WE HAVE A DREAM

Exercise 1 Part 1

WHAT'S YOUR PROGRAM?



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