Case Study: The Orlov Family (part 1)
Pre-Assessment Tasks

The Setting
The Orlov family lives in a single family, three story townhouse style home in a large city. There are other houses near and it is a fairly dense neighborhood. The house is fifteen years old. The house has three bedrooms and 2 1/2 bathrooms.

Visit Trigger
The house had water damage from a burst water pipe in the kitchen. The Orlovs explained that a contractor was called to repair the damage. A considerable amount of mold had developed after that work was done. The contractor would not return their calls. No one else has performed any work in the house. The Orlovs also complained that their children and mother-in-law were not feeling well and were having “cold” like symptoms, (coughing sneezing and runny nose.)

The Residents
The Orlov family has six members – three children, mother and father and his mother. Two of the children are teenagers (boy and girl) and the third child is a toddler (girl). The family recently moved from a rural town. The mother-in-law speaks little English.

1. Resident Questions
Given the details provided in the case study, list additional questions you may want to ask the Orlov family when you visit their home.

1. ________________________________________________________________________________
2. ________________________________________________________________________________
3. ________________________________________________________________________________
4. ________________________________________________________________________________
5. ________________________________________________________________________________