



## Less is More: Using Limited Resident Prep for Bed Bug Treatment Questions Asked

1. Are the interceptors available for the consumer and are they affordable?
2. Can a wooden bedframe be sprayed and kept?
3. What is the percentage of bedbugs returning?
4. I have an elderly lady with a bed bug issue. Pest Control confirmed a few bugs in a mattress in one room and two in the laundry area. The resident has extreme clutter from wall to wall and ceiling to floor. Pest Control did give her a prep list and stated they will not treat if not prepped, as well as charge \$125.00 trip charge. Can you give me any suggestions on how to approach this? Also... I was disturbed by the two quotes of treatment... The first is only treating the mattress and follow-ups for \$687.50. The second quote is complete heat treatment with follow-up for \$5,759.75. Crazy!
5. How essential is it to prep for a heat treatment?
6. DO you still advocate for follow-up treatment 7-10 days following bed bug cycle?
7. What are your thoughts about canine bed bug assessments/inspections?
8. I guess how to treat (a mattress for example) and with what chemical is not the subject of this webinar, correct?
9. What state did you hear this rumor?
10. Do you use dogs to detect bed bugs?
11. What is your recommendation on treating a vacant unit with bedbugs?
12. Could turning on central heat be use as a form for treatment?
13. Are there resources for low-income people to help with the removal of bed bugs?
14. What advice do you have if pest control/ property management/ health department are not able to find evidence of bedbug activity, whether it is due to a low-level infestation or the resident treated prior to inspection?
15. What role, if any, do occupant interviews play in initial assessment or follow-up visits?
16. How necessary is it to get a vacuum for bed bug prep? Or is that similar to the presentation also not necessary for the owner/occupant to do prior to treatment?
17. Any recommendations for battles between landlord/tenant and the typical blame game of who is responsible?
18. Do you recommend treating mattresses and sofas, or should they be discarded?
19. Do you also think that 90% of infestations in hotels are limited to beds and upholstered furniture? (Asking for a friend who hates hotels...)
20. How long can a bed bug live when not able to feed? Do you recommend diatomaceous earth treatment?

21. You did say that the limited prep treatment is not the best to use when going with the heat treatment. Correct?
22. Home health workers serving in elderly apartment complexes refuse to serve until bedbugs are treated and the "all clear" is given due to concern that they may spread/infect other clients' homes. Is this a valid concern?
23. Is there good info on treating apartment complexes where the bed bugs seem to go from apartment to apartment and back again?
24. If you have a "chaos" event, high level infestation, do you then do the extensive prep?
25. Questioning the resident can help with where they got the bed bugs originally. Shouldn't we try to find out who is visiting or where have you been recently? We are always concerned about reinfestation.
26. Is heat treating or spray treating better? Which is recommended for limited prep?
27. At one time, there was some thought that a low-level bed bug approach was called for and we would need to live with them...There were some recommendations to vacuum up bedbugs?
28. Can you comment on the use of heat treatment... in or out of favor?
29. What is your opinion of the new product Apprehend?
30. How does self-treating for bed bugs change how the pest control company will treat a home/apartment?
31. I've worked with two sites recently having to retreat multiple times after (in-house) whole unit heat treatments. Both sites do several things prior to heating unit including steaming, vacuuming, applying CimeXa etc. We talked to the heat company rep and described the protocols and he said far too much prep was pushing the bugs around. Obviously, it could be not hitting lethal temps but what prep should be done other than making sure there's good airflow before heat treatments? And do you agree too much prep can cause heat treatment failure?
32. What treatment methods do you use in a limited prep situation? Heat, chemical, etc.
33. What is the best chemical to treat bed bugs when you find them?
34. What do you recommend when the resident's body indicates typical bedbug bites, and resident claims to have seen the bugs on his body or bed, but inspection does not offer evidence?
35. what about steri fab as treatment option?
36. How does the number of bugs found tell you about the eggs they might have lain in the apartment?
37. We found a CO2 emitting machine which helps us determine if bugs are in the apartment after treatment, FYI. We found them useful, have you?
38. Are the bugs mutating to become immune to the pesticides?
39. What is the best procedure for a hotel bed bug complaint?
40. Is there specific data for tribal communities?
41. I had a great deal of success with diatomaceous earth. Why hasn't this been discussed?
42. In NYC they have used the "Spiegel Law" says that if there are conditions dangerous to life, health and safety exist in your apartment or building, the Department of Social Services ("DSS") has the power to stop your shelter allowance rent payments to the landlord or owner for you. If this happens, the Spiegel Law is a complete defense to a

nonpayment case. This means if the judge says that you proved this defense, the landlord can't evict you or get unpaid rent for the time that hazardous housing code violations found by the Department of Housing Preservation and Development ("DHPD") were in your apartment or building. This is a hard defense to prove and you should speak to a lawyer to help you.

43. How many follow up treatments are generally needed for low to moderate cases?
44. What chemicals are found to be most effective?
45. One of my patients takes public transportation so they spray their coat and bedspread with Isopropyl alcohol in order to "prevent" bed bugs. Is there any truth to that practice and is there any preventative measures to take?